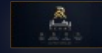




Integrated Solutions — Lasting Value





01 — ABOUT US

Who We Are

The operational backbone behind Aqaba's most demanding developments

RKAZ was founded on a simple conviction — that a destination is only as strong as the systems working quietly behind it. We are the strategic operational partner of choice for owners, developers, and operators across Aqaba and the wider Jordanian market.

Where other providers offer a single service, RKAZ offers a single point of accountability. We integrate tourism and travel management, hospitality facility operations, public facility administration, and general maintenance under one disciplined operating model — so that every asset we touch performs to a consistent, measurable standard, day after day.

Our name, drawn from the Arabic word for a rich mineral deposit, reflects how we work: we go beneath the surface of an operation to find efficiency, resilience, and value that others overlook. Clients partner with RKAZ not for a task list, but for a way of running things — precise, transparent, and built to last.

4

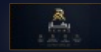
CORE SERVICE PILLARS

1

SINGLE POINT OF
ACCOUNTABILITY

100%

AQABA-ROOTED EXPERTISE



02 — DIRECTION

Vision, Mission & Values

What guides every decision we make



Vision

To be the most trusted name in integrated operations across Aqaba, recognized as the standard against which all others are measured.



Mission

To deliver integrated, dependable operational solutions that let our clients focus on growth, while we focus on the details that make it possible.



Approach

One accountable partner, four integrated disciplines, and a standard of quality that does not vary by season, site, or scale.

Quality

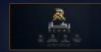
We treat consistency as a discipline, not an aspiration — every site, every shift, held to the same measurable standard.

Reliability

Clients build their own plans around ours. We honor that trust with dependable delivery, whatever the circumstances.

Attention to Detail

Operational excellence is won in the details others miss. We are trained to see them, and to act before they become problems.



03 — CAPABILITIES

Our Services

Four disciplines, integrated under one standard



01

Tourism & Travel

End-to-end travel and tourism coordination that reflects the standards Aqaba's visitors expect, from arrival to departure.



02

Tourism Facility Management & Operations

Full operational management of tourism properties and facilities — run with hospitality discipline and hotel-grade consistency.



03

Public Facilities Management

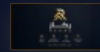
Administration and upkeep of shared public infrastructure and amenities, delivered with the accountability of a private operator.



04

General Services & Maintenance

Preventive and responsive maintenance programs that protect asset value and keep operations running without interruption.



04 — DIFFERENTIATION

The RKAZ Advantage

Why owners and operators choose to partner with us

I An Expert, On-the-Ground Team

Our people are trained across hospitality, facilities, and tourism operations — not generalists, but specialists who understand how each discipline supports the others.

II Global Standards, Locally Applied

We hold every site to internationally recognized operating and service standards, adapted to the practical realities of the Jordanian market.

III Customized Solutions

No two assets operate the same way. We design our service scope around the specific needs of each client, rather than fitting clients into a fixed model.

IV Deep Aqaba Market Knowledge

We understand the seasonal rhythms, regulatory landscape, and operational demands unique to Aqaba — knowledge that shortens the distance between plan and execution.



LET'S WORK TOGETHER

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